

Temporary ID Card

This printable version of your ID card is for temporary use only.

To print this temporary ID card, choose "File" from the menu at the top of this screen, then choose "Print."

Tips for members

Make sure your ID card is correct.

If it isn't correct, call Customer Service so we can get you a new one.

Did you get a bill from a provider and don't think you should have?



Make sure the provider has your correct insurance information. Still getting a bill? Call us, and we'll help you out.

Do you take prescription medications?

Avoid delays at the pharmacy—check our online formulary to see if your medications require authorization or have any other special guidelines.

Do you have a primary care provider (PCP)?

Help us pay your claims quickly and correctly—call to tell us who your PCP is. If you don't have a PCP, you can find one using the Find a doctor tool.

JOHN Q. EXAMPLE ID 88887773333 RXY HCOMAR DB N	 Select Care
COPAYS PCP office visit \$ 20 Physical exam \$ 0 Specialist office \$ 30 Emergency room \$ 100 Same-day surgery \$ 250 Inpatient \$ 500 Prescription \$ 15/30/50	
<small>Deductibles may apply to certain services.</small>	

MEMBERS Customer Service: 1-866-368-9008 (TTY: TRS Relay 711) Nurse Connect (24x7): 1-800-609-6175 (TDD/TTY: 1-800-848-0160) Rx Mail Order: 1-800-346-9113 (TDD/TTY: 1-800-231-4403) Beacon Health Strategies: 1-888-421-8861 (TDD/TTY: 1-866-727-9441) (Behavioral Health Services)	
PROVIDERS Rx help desk: 1-800-364-6331 BIN # 004336 PCN FCHP Eligibility verification: 1-866-368-9008 Claims forms to: Fallon Community Health Plan P.O. Box 15121, Worcester, MA 01615	
 <small>Networks may be utilized for covered out-of-area plan services.</small>	fchp.org

